

ODYSSEY EIR

WARRANTY | LUXURY VINYL

LIFETIME RESIDENTIAL WEAR WARRANTY / 15 YEAR COMMERCIAL & MULTI-FAMILY WARRANTY

EXCLUSIVE LIMITED WARRANTY

The Manufacturer provides a one (1) year Limited Warranty that the Odyssey EIR Luxury Vinyl product is free of any defects. If such products are found to be defective, The Manufacturer will supply new products of the same or similar style, size, color, grade and gauge for repair or replacement of the defective area and will pay reasonable labor cost if it was professionally installed. Non-defective products that were damaged by improper installation would not constitute a valid claim under this Limited Warranty. The Manufacturer reserves the right to inspect any claim, request photographs and/or samples prior to approving such claim.

PRE-INSTALLATION WARRANTY

The Manufacturer warrants that this Odyssey EIR product is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. The Manufacturer will not be responsible for any claim for product installed with visual defects.

LIFETIME RESIDENTIAL WEAR WARRANTY / 15 YEAR COMMERCIAL WARRANTY

Odyssey EIR Luxury Vinyl is protected with a wear layer. The Manufacturer warrants that there will be no wear-through of the wear layer for the lifetime of the floor or for fifteen (15) years in a commercial setting. "Wear-through" means complete loss of the wear layer so that the printed layer is changed or affected. This Limited Warranty only applies provided the recommended installation and maintenance procedures are followed.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

EXCLUSIONS TO LIMITED WARRANTY

- Dissatisfaction due to improper installation or maintenance.
- Damages resulting from misuse or abuse including, but not limited to, scratches, cuts, burns, stains, indentations, improper or insufficient maintenance, and lack of proper floor protector.
- Floor products sold as irregulars or second quality which is sold "as is".
- Color variations between samples or printed illustrations and the actual production runs.
- Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent-based polishes or cleaners, or asphalt tracked in from driveways or parking lots.
- Reduction of gloss from use.
- Products sold through unauthorized internet dealers.
- Residential or Commercial installations with heavy wheeled vehicle traffic that permanently indents, or damages the flooring.

This limited warranty is made solely to the original purchaser of Odyssey EIR Luxury Vinyl Flooring products and is not transferable under any circumstances. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee, or agent of ours or any other person, is authorized to assume for us any additional liability or responsibility in connection with Odyssey EIR products. Consequently, agents, employees, distributors, and dealers of Odyssey EIR are not authorized to make modifications to the limited warranty, or additional warranties on behalf of The Manufacturer. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by us and should not be relied upon.

IMPLIED WARRANTIES OF MERCHANTABILITY ARE LIMITED TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN ANY CASE, WE SHALL NO BE LIABLE FOR SPECIAL, CONSEQUENTIAL, INDIRECT OR OTHER DAMAGES ARISING FROM BREACH OF LIMITED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER LEGAL THEORY EVEN IF WE OR OUR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

** Residential use means normal conditions of daily activities in a normal household.*

** Light commercial use means use in environments which do not have heavy commercial traffic such as and including art galleries, banks bookstores, boutiques, coffee shops, dry cleaners, gift shops, hotel rooms, jewelry store, professional offices such as lawyers, accountants, physicians, dentists, and opticians, and waiting rooms.*

Contact your flooring retailer with questions or concerns regarding your flooring purchase.